



Customer RMA request

Step 1: Please complete and return this form to returns@inkteceu.com, returns will not be processed unless this form is fully completed.

Step 2: If your return is due to product damage photos must be included with this form.

Step 3: Your request will be reviewed and if authorised an RMA number will be issued by return email.

Step 4: Your item can then be returned or collected (6)

Company Name:		Email:		Tel No.	
Company Address (6)					

Item for Return:					
Invoice / Order No. Date of Order	Quantity & Item Number	Item Description	Batch Number	Reason / Fault description for Return.	Replacement Required

Terms & Conditions: <ol style="list-style-type: none">1. If returning unwanted goods, the goods must be adequately packed in order to avoid damage to original packaging.2. Goods will only be accepted if returned in a resalable condition -This means original non damaged packaging.3. The RMA number must be clearly marked without damage to the original Packaging.4. The product must be returned within 10 days of issue of RMA.5. We reserve the right to refuse exchange or refund of any goods which are received back damaged or in a substandard condition.6. We will arrange free collection and return of goods where the cause of return is due to InkTec Europe Limited.7. In all other circumstances customers are responsible for the cost of return and packaging., we cannot accept any responsibility for packages that are not received.8. Any returns request received are at the sole discretion of InkTec and may be subject to a restocking or administration fee.9. All returns are at the sole discretion of InkTec Europe.10. For our full terms and conditions please see our website11. Discontinued or short life products sold at reduced prices cannot be returned in any circumstances.
